The YWCA Children's Center is proud to offer part time and full time billing to meet the needs of our families. We also accept CCA payments.



Billing FAQ's

Billing is based on contracted hours - Each week, all families are billed for what you are contracted, if you are contracted.

What is contracted billing? Upon enrollment you will be asked to fill out a contract indicating how many hours a week you would like to reserve care. You will be given an opportunity to select part time (0-25 hrs) or full time (25-50 hrs) (50 hrs plus) care.

If we do not attend, are we still billed? Yes

I have DHS, does it cover if I do not attend? DHS covers 6 total absences, no matter the reason. You would be responsible for anything over the allowed absences.

What happens if I go over my contracted hours? Families who go over their contracted hours will be billed according to the higher weekly rate.

- ·Childcare tuition and administration charges are non-refundable
- Rates are based on the primary classroom for your child

If my child is scheduled to attend what happens if they are sick? You will be charged a minimum of your contracted weekly rate when your child is scheduled to attend.

Are my child's meals included in tuition? Yes! The YWCA is excited to participate in the CACFP food program. Healthy, balanced meals are provided to your child at no additional cost.

Payment Contracts will be reviewed quarterly. If your contracted hours no longer meet your needs, we are happy to reevaluate each quarter by request.

It is important to the daily operation of the center for children to arrive and depart as scheduled.

- 1. Children will not be allowed to enter sooner than 10 minutes early.
- 2. Children may not be picked up more than 15 minutes late.
- 3. Call if you expect to be late so that you may be able to avoid late pick-up fees.

Late pick up fees are \$25 for every 15 minutes. This amount is not billed to DHS.

Example: If your child is scheduled from 8-4, you may expect to drop off your child no earlier than 7:50 am and pick up your child no later than 4:15 pm.

When are bills due? Payments are due every two weeks.

When am I removed from the schedule for nonpayment? After two weeks of nonpayment, a late fee will be added. After four weeks your child/ren will be removed from the schedule. We would need to remove the child from the schedule until payment is made. Once a payment is made in full, we would be able be able to look at adding your child back to the schedule.

After two weeks of absence, we will no longer hold a classroom spot.

What if my family takes a vacation - will I still be charged?

No, The YWCA is happy give you two weeks of vacation time. During this time, we will continue to hold your spot and not worry about having to pay for your childcare contracted time. Just give us a heads up on the dates and we will plan for you to be gone.

What if I have to work later than planned? You will need to call the center and ask if we can accommodate your schedule change. We will certainly try to accommodate your family when possible. Please note this may alter your contracted rate if you go over your contracted hours.

***Families having two occurrences of going over the weekly contract hours in a month After two occurrences we would require a meeting with the Financial Coordinator to review the current weekly contract.

YWCA Children's Center Childcare Services & Fees:

Childcare weekly tuition charges (effective 3-1-22):

Age of Child:	Weekly Rate	
Infants: 6 weeks - 23 months	\$115.00	Part time weekly rate (0-25 hrs)
	\$215.00	Full time weekly rate (25.25-50 hrs)
	\$220.00	Full time extended weekly rate (50.25 hrs)
2-year old children	\$115.00	Part time weekly rate (0-25 hrs)
	\$215.00	Full time weekly rate (25.25-50 hrs)
	\$220.00	Full time extended weekly rate (50.25 hrs)
3-year old children who are fully toilet trained	\$100.00	Part time weekly rate (0-25 hrs)
	\$175.00	Full time weekly rate (25.25-50 hrs)
	\$195.00	Full time extended weekly rate (50.25 hrs)
4-5-year old children who are fully toilet trained	\$95.00	Part time weekly rate (0-25 hrs)
	\$175.00	Full time weekly rate (25.25-50 hrs)
	\$195.00	Full time extended weekly rate (50.25 hrs)

Late pick up fees are \$25 for every 15 minutes. This amount is not billed to DHS.

YWCA Children's Center Childcare Services & Fees:

Childcare weekly tuition charges (effective 3-1-22):

Age of Child:	Weekly Rate	
School age children, after school - 5:30pm <i>All campuses</i>	\$68.00	Flat rate
School age children, 5:30pm - 12am Downtown campus only	\$68.00	Part time weekly rate (0-25 hrs)
	\$150.00	Full time weekly rate (25.25-50 hrs)
	\$182.00	Full time extended weekly rate (50.25 hrs)
School age children, 6:30am -	\$90.00	Part time weekly rate (3 days or fewer)
5:30pm		
Summer camp	\$150.00	Full time weekly rate (4-5 days)